



CORPORATE CAPABILITY STATEMENT

Commercial Cleaning Services — Sydney

Your trusted partner for professional, fully insured and police-checked commercial cleaning across Greater Sydney.

13+ Years

OPERATING ACROSS SYDNEY

\$20M

PUBLIC LIABILITY INSURED

100%

POLICE-CHECKED STAFF

4.8★

FROM 150+ CLIENT REVIEWS

Prepared for: Facilities Managers · Strata Managers · Procurement & Operations Teams · Business Owners

SECTORS WE SERVE

Workplaces & Offices · Retail & Hospitality · Health, Medical & NDIS · Industrial & Logistics · Schools & Community · Strata & Property

ISO-aligned quality systems · WHS-focused practices · NDIS Registered Provider · Direct employees only — no subcontractors · No lock-in contracts

Westlink Commercial Cleaning

Head Office: 5/501 South Dowling Street, Surry Hills NSW 2010, Sydney NSW

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01 Company Profile

Westlink Commercial Cleaning is a Sydney-based commercial cleaning company built on one simple promise: reliable, affordable, properly done cleaning from a team you can actually trust with your keys. For more than 13 years, we have kept offices, warehouses, retail stores, strata buildings, healthcare facilities and hospitality venues clean, hygienic and presentation-ready across Greater Sydney.

Founded by Zahid Ali, the company was created to be the opposite of the industry norm. Every new engagement starts with a free on-site assessment and a written scope of work agreed before service begins. We assign a consistent, police-checked team of direct employees — never subcontractors — and quality is verified against a documented site checklist on every visit. We carry no lock-in contracts: we earn your business fresh with every single clean.

“At Westlink Commercial Cleaning, we are committed to delivering reliable, high-quality cleaning services that create safe, professional and productive workplaces. Our success is built on the dedication of our team, strong client relationships, and a culture of professionalism, consistency and continuous improvement. Thank you for trusting Westlink Commercial Cleaning.”

ZAHD ALI — Owner & Founder, Westlink Commercial Cleaning

OUR MISSION

To give Sydney businesses a cleaning partner they never have to think twice about — dependable, properly insured and genuinely accountable.

OUR VISION

To be the commercial cleaning company Sydney businesses recommend to each other — not because we advertised the loudest, but because we consistently showed up and did the job right.

CORE VALUES

● Reliability

No lock-in contracts — we turn up and deliver, every visit.

● Accountability

Direct employees, police-checked before their first site.

● Care Beyond Checklists

Plans built around how each business actually operates.

● Safety & Responsibility

\$20M insurance, TGA-approved products, ISO & WHS alignment.

● Consistency

The same trained team and standard, visit after visit.

● Clear Vision

The cleaning company Sydney businesses recommend to each other.

02 Our Capability

Westlink delivers full-scope commercial cleaning with documented systems — written scopes, site-specific checklists and supervisor-led quality checks. Programs run daily, weekly, monthly, one-off, deep or emergency, after-hours, before-hours or on weekends, so your operations are never disturbed.

Office & Workplace Cleaning

Workstations, reception, meeting rooms, kitchens, bathrooms, bins and high-touch surfaces.

Warehouse & Industrial

Floor scrubbing, dust control, loading bays and amenities around live operations.

Medical, Clinic & NDIS

Hygiene-focused cleaning for medical, dental and NDIS-registered facilities.

Carpet, Floor & Tile Care

Vacuuming, mopping, deep carpet care, tile & grout restoration, concrete floors.

Pressure & External Cleaning

Entryways, pathways, car parks and building surrounds restored with pressure cleaning.

Gyms & Fitness Centres

Equipment touchpoints, change rooms, studios and reception areas kept fresh for members.

Strata & Common Areas

Lobbies, lifts, stairwells, corridors, bin rooms and shared amenities for strata managers.

Retail & Hospitality

Shop floors, counters, fitting rooms, food courts, hotels and showrooms that must impress.

Schools & Childcare

Classrooms, amenities and shared spaces cleaned around school and care schedules.

Window & Glass Cleaning

Internal and external glass, frames and sills for a streak-free, brighter site.

Commercial Kitchens & Cafés

Food-prep areas, benches, splashbacks, appliances and staff kitchens to hygiene standards.

Events, Deep & End-of-Lease

Pre/post-event, after-builders, one-off deep cleans and end-of-lease handover cleans.

03 Sectors We Serve

WORKPLACES & OFFICES

Corporate offices · Co-working spaces · Government buildings

RETAIL & HOSPITALITY

Retail stores · Shopping centres · Restaurants & cafés · Hotels · Showrooms

HEALTH & WELLNESS

Medical & dental clinics · NDIS facilities · Gyms · Fitness studios · Salons

INDUSTRIAL & LOGISTICS

Warehouses · Factories · Distribution centres · Storage facilities

COMMUNITY & PROPERTY

Schools · Event venues · Apartment common areas · Multi-tenant buildings

ENGAGEMENT OPTIONS

Free site assessment · Written scope of works · No lock-in contracts

SERVICE COVERAGE — GREATER SYDNEY

Sydney CBD · Inner West · Eastern Suburbs · Northern Beaches · Lower North Shore · Upper North Shore · North West · Parramatta · Outer West · South West · Southern Sydney · Sutherland Shire

04 Assurance & Compliance

- ✓ \$20 million public liability insurance — certificates available on request
- ✓ Workers' compensation cover on every job, every site
- ✓ 100% police-checked, vetted staff — direct employees, never subcontractors
- ✓ NDIS Registered Provider for specialist and care facilities
- ✓ ISO-aligned management systems (ISO 9001 · 14001 · 45001 principles)
- ✓ WHS-focused work practices with hazard review, PPE and site controls
- ✓ Eco-friendly, TGA-approved products safe for staff, visitors and equipment
- ✓ Written scopes & site-specific checklists verified on every visit
- ✓ NDA / confidentiality agreements for legal, medical & financial premises
- ✓ No lock-in contracts · satisfaction guarantee on every clean

05 How We Engage

1

FREE ON-SITE ASSESSMENT

We walk your site, review access windows, traffic flow and cleaning priorities — at no cost.

2

WRITTEN SCOPE & CHECKLIST

A customised scope of works and site checklist are documented and agreed before the first clean.

3

DEDICATED VETTED TEAM

A consistent team of police-checked direct employees is assigned to your site, visit after visit.

4

QUALITY CHECKS & FOLLOW-UP

Supervisor-led checks against the checklist every visit; anything below scope is addressed promptly.

06 Contact



Request a free site assessment

No obligation · No lock-in contract · Written scope before we start

HEAD OFFICE

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WEB

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HOURS

Monday – Sunday · 6:00 am – 9:00 pm

Westlink Commercial Cleaning · Fully insured · Police-checked staff · Serving businesses across all of Greater Sydney · westlinkcommercialcleaning.com.au