CORPORATE CAPABILITY STATEMENT

Commercial Cleaning Services, Sydney

Insured, police-checked commercial cleaning for Sydney workplaces, healthcare sites, schools and strata buildings, delivered by our own employees.

Since 2014
Cleaning Sydney businesses

$20M
Public liability cover

15+
Direct employees, all police-checked

100%
Direct workforce, no subcontractors

2026 NSW STATE WINNER · EXCELLENCE IN CUSTOMER SERVICE
Australian Achiever Awards · Cleaning & Maintenance Services & Supplies

COMPANY DETAILS

Trading name	Westlink Commercial Cleaning
Legal entity	Westlink Cleaning Pty Ltd
ABN / ACN	21 645 574 385 / 645 574 385
GST	Registered
Head office	5/501 South Dowling Street, Surry Hills NSW 2010
Contact	Zahid Ali, Owner · 0450 256 844 info@westlinkcommercialcleaning.com.au
Document	Version 1.0 · November 2026

SECTORS WE SERVE

Offices · Healthcare and aged care · Schools and childcare · Strata and property · Retail and hospitality · Industrial and logistics

Prepared for: Facilities managers · Practice managers · Strata managers · Procurement teams · Business owners

Company profile and team

01 Company Profile

Westlink Commercial Cleaning is a trading name of Westlink Cleaning Pty Ltd. Founder Zahid Ali began cleaning commercial sites in 2014 and incorporated the company in 2020. We look after offices, medical centres, hospitals, aged care homes, schools, childcare centres, strata buildings, retail sites and warehouses across Greater Sydney.

The business is owned and run by its founder. Our 15+ cleaners are direct employees, and we do not subcontract. Every site has a written scope of works, a site checklist, and a supervisor who signs it off at each visit.

02 What Clients Get

- **The same crew each visit.** Your cleaners learn your site, your access rules and your priorities.
- **A signed checklist every visit.** You can see what was cleaned, and keep the record for audits.
- **Problems fixed within 24 hours.** If something in scope is missed, we return and put it right at no charge.
- **One contact.** You deal with your account manager directly, not a call centre.
- **No lock-in contracts.** You stay because the standard holds.

03 Team and Management

Role	Responsibility
Owner	Zahid Ali. Contract oversight and escalation
Account manager	Day-to-day contact for quotes and scope changes
Site supervisors	Inspections and checklist sign-off
Cleaning staff	15+ direct employees, police-checked and site-inducted



ACCOUNTABILITY AT EVERY VISIT

Written scope.
Site checklist.
Supervisor sign-off.

Services and sectors

04 Services

Routine cleaning

Daily, weekly or fortnightly programmes, after hours, before opening or on weekends.

Offices and workplaces
Medical centres, clinics, hospitals and aged care
Schools and childcare centres
Strata and common areas
Retail, hospitality and commercial kitchens
Warehouses, factories and gyms

Periodic and specialist cleaning

Carpet steam cleaning

Hard floor scrubbing, strip and seal

Window and glass cleaning, internal and external

Pressure washing of entries, paths and car parks

End-of-lease, after-builders and event cleans

Emergency and one-off deep cleans

05 Sectors and What Each One Needs

Sector	Sites we clean	What we bring
Healthcare and aged care	Clinics, hospitals, aged care, NDIS settings	TGA-listed hospital-grade disinfectants, colour-coded equipment, signed logs, confidentiality agreements
Schools and childcare	Schools, early learning centres	Working With Children Checks, child-safe products, holiday deep cleans
Offices	Offices, co-working spaces	After-hours service, building security and access compliance
Strata and property	Common areas, shared buildings	Lobbies, lifts and bin rooms, with reporting to strata managers
Retail and hospitality	Retail, dining and hotels	Cleaning outside trading hours, food-safe products
Industrial and logistics	Warehouses, factories, distribution centres	Machine floor scrubbing, site induction and PPE compliance

06 Service Coverage



01 Sydney CBD
02 Inner West
03 Eastern Suburbs
04 Northern Beaches
05 Lower North Shore
06 Upper North Shore
07 North West
08 Parramatta
09 Outer West
10 South West
11 Southern Sydney
12 Sutherland Shire

Indicative coverage; regional labels are approximate. Map base: ABS ASGS 2021.

Assurance and service levels

07 Insurance

Cover	Amount
Public liability	$20 million
Workers compensation	As required by NSW law

Certificates of currency are supplied on request.

08 People, Safety and Quality

- **Screening.** National Police Check before the first shift. Working With Children Check for school and childcare sites.
- **Employment.** Direct employees only. No subcontractors.
- **Training.** Site-specific induction, chemical handling, colour-coded equipment use and PPE.
- **Safety.** Site hazard reviews, Safe Work Method Statements for high-risk tasks, and Safety Data Sheets for every product.
- **Products.** TGA-listed hospital-grade disinfectants where disinfection is required.
- **Systems.** Management systems aligned with the principles of ISO 9001, ISO 14001 and ISO 45001. No certification is claimed.
- **Confidentiality.** Non-disclosure agreements available for medical, legal and financial premises.

09 Service Levels

Commitment	Standard
Quote after site assessment	Within 2 business hours
Response to enquiries	Within 2 business hours
Rectification of missed items	Within 24 hours, at no charge
Quality check	Supervisor checklist sign-off, every visit
Contract term	No lock-in

10 How We Engage

1. **Free site assessment.** We review access, traffic and cleaning priorities.
2. **Written scope and checklist.** Agreed with you before the first clean.
3. **Dedicated team.** The same police-checked employees are assigned to your site.
4. **Checks and follow-up.** A supervisor signs off each visit.

11 Contact

Request a free site assessment.

No obligation, and a written scope before we start.

0450 256 844 info@westlinkcommercialcleaning.com.au

5/501 South Dowling Street, Surry Hills NSW 2010

westlinkcommercialcleaning.com.au

Phone enquiries: Monday to Saturday, 7am-7pm AEST

Westlink Cleaning Pty Ltd trading as Westlink Commercial Cleaning · ABN 21 645 574 385